**ChannelSight**<sup>™</sup>

### Expert Panel: How Brands Can Smash Their Q4 Targets on Amazon

Webinar Panel









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# Agenda

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- Amazon fit 2021
- Essential Amazon tips for brands
- Amazon A+ Content best practices
- Taking advantage of shopping events on Amazon
- Monday morning Amazon playbook for brands

If anyone would like an impromptu 15-minute demo today, please reach out to <u>Hello@ChannelSight.Com</u> and our team will facilitate this immediately after the webinar.





We help the world's leading brands to boost their ecommerce and digital marketing presence

logitech PHILIPS SONY Coca Cola 65 P&G Perrigo **Markets** +120**Global Brands** PEPSICO +2000BOSCH **Retailer connections** 

# Amazon in 2021





# **Growth of Amazon**

#### Amazon marketplace sales are projected to reach \$468.78 billion in 2021



Marketplaces 2021



\* 600\$ 2017 4 468.78\$ ¢. • 246.16\$ 4 404.44\$ 400\$ 346.49\$ 55 292.97\$ 300\$ ₽ 246.16\$ 200\$ 100\$ 0\$ 2017 2018 2019 2020\* 2021\* © Statista 2021 🎮 6 Additional Information Show source ()

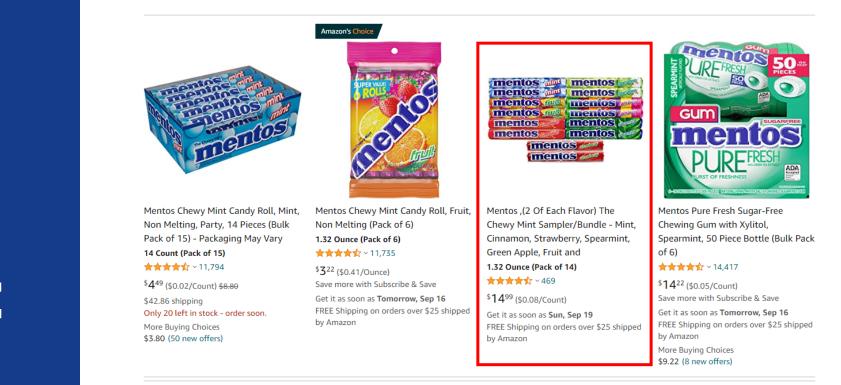
Source: Statista



Source: ChannelSight Sales Data

#### Amazon in 2021

# **Amazon fit**



- **Big pack selling** for FMCG vertical to hit \$25+ / £20+
- Keep an eye on the profit and loss margins for Q4
- Leverage all your strong audiences and media



# Essential Amazon tips for brands for Q4



# 3 Pillars for winning Q4

Plan for volumes	Inventory management
	Shipping, fulfillment, and product assortment
Promotions and ads	Optimise 'On Amazon' and 'Off Amazon' Media
	Identify and focus on key products
	Leverage converting audiences
Winning Digital Shelf	Optimise product pages
	Competitor analysis – How to avoid the losing the digital shelf



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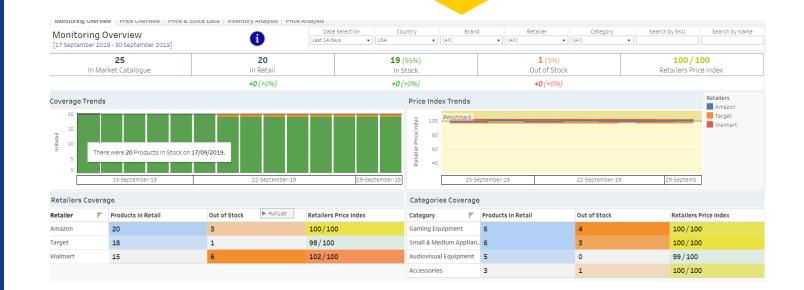
# **Plan for volumes**



#### Plan for volumes

# Inventory management

#### Q4 generally sees a 30% to 50% rise in sales



- **Inventory monitoring** tools help you to keep on top of stock and assortment across multiple marketplaces
- **Forecasting** how much inventory you'll need is key to reaping the benefits of the Q4 sales!



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#### Plan for volumes

## Set your shipping & fulfilment up for success

- Clear distinction between
  - core assortments vs.
  - novelties vs.
  - new products
- Make sure you have enough inventory in stock for the holiday sales spike of popular products / new products launches
- Clear out old / unpopular inventory
- Plan for lightening deals in advance
- Fulfill faster and more affordably



### Set your shipping & fulfilment up for success

#### [FYI] Don't forget to plan for your lightening deals, here are some of the important dates from Amazon UK

November 8, 2021 to November 14, 2021: Early Black Friday Deals Week 1

November 15, 2021 to November 21, 2021: Early Black Friday Deals Week 2

November 22, 2021 to November 28, 2021: Black Friday Week (48-hour Black Friday, November 25, 2021 to November 26, 2021)

November 29, 2021 to December 5, 2021: Cyber Monday Week



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9/21/2021

# **Promotions and ads**

**BLACK FRI** 

50

OFF ALL COSMETICS PRO

**KISS GOOD** 

TO BIG PRI

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# Focus on your popular products

#### Identify best and under-performing products

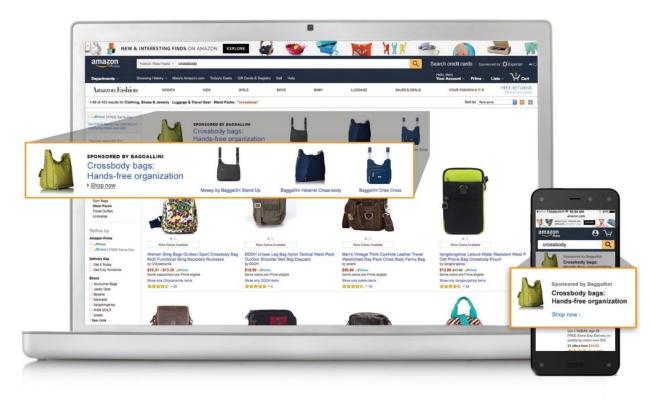
	AVE OVEN MO492833-2 Elliot Just now The look and EtCal is good. Have it now about four weeks. It is starting to take longer to get food hot. I have to put it on much longer than necessary. For instance to get a dinner plate of food appropriately hot it takes about 6 minutes. Normally, it should take about 3 minutes maximum.	Argos **** See More
ASHER	Stevie         Todey at 5:42PM           Super quiet and perfect Stan No need additional parts all comes in the box including wall mounting brackets. I haven't done that yet. Dries clothes fast. Worth the money and it's not heavy at all. Easy to clean filter and it even comes with a vent hose	TARGET     See More
OOKER	WITH OVEN CO98349-1 Dennis Yesterdy at 12:30PM Great cooker and great support from the seller regarding tracking. The cooker was very easy to fit (standard terr for built-in cookers), was fitted in about 10 minutes (will require a UK plug fitting). The cooker is very easy to use and comes with basic instructions on use and fitting.	amazon ***** See More
	DRYER TD822742-2 Jenny 3 days ago The right 'smallsh' BRR for the available space in our utility room and very good value when ordered via Amazon direct from White Knight company. Replaced a previous White Knight 3Kg tumble drier that lasted 7 years with lots of use.	Walmart > <mark>&lt; * * *</mark> See More

Household Appliances	amazon	Argos	Currys 🍘
FRONT LOADER WASHING MACHINE FL02345-1	15 🖅	20 🗩	25 🗩
FRONT LOADER WASHING MACHINE FL38754-1	17 🗩	39 E	54 🗩
TUMBLE DRYER TD492864-2	35 🗊	44 E	22 🗩
TUMBLE DRYER TD822742-2	12 🗊	15 🗩	23 🗩
TOP LOADER TL928002-1	24 🗩	28 🗩	35 🗩
Kitchen Appliances			
MICROWAVE OVEN MO492833-2	10 🗩	13 🗩	15 🗩
MICROWAVE OVEN MO092311-1	18 🗩	45 🗩	39 E
HOB NEW COLLECTION CHBG31-1	62 🗩	77 🗩	81 🗩
HOB NEW COLLECTION CHB642-1	33 🗩	39 🗩	35 🗩
HOB NEW COLLECTION CH8000-1	76 🗩	98 🗩	88 🗩



# Optimise 'on-Amazon' media to drive conversion





- Sponsored products accounted for 55% of all sales in the first 24 hours of prime day
- Rich media is becoming an increasingly important part of advertiser budgets
- CPC growth topped **30%** internationally across Canada, Germany, and the UK

Source: <u>Tinuiti - Amazon Report - Q2 2021</u>



Promotions and ads

Optimise 'off-Amazon' Amazon' media to drive traffic



This is the time for volumes, so **activate all your high** converting audiences and media



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# Winning the Digital Shelf on Amazon



Winning the Digital Shelf on Amazon

# Digital Shelf is cluttered

#### First page results for "2 in 1 laptops" across Amazon marketplaces



2 in 1 Laptop Windows 10 Laptop Computers, Ezbook X1 Full HD Touchscreen Laptop Display 11.6 inch 6GB RAM 128GB ROM

★★★☆~ 260 \$289<sup>99</sup> \$303.99

Ships to Ireland



Lenovo Flex 5 14" 2-in-1 Laptop, 14.0" FHD (1920 x 1080) Touch Display, AMD Ryzen 5 4500U Processor, 16GB DDR4, 256GB SSD, AMD Radeon Graphics, Digital Pen Included, Win 10, 81X20005US, Graphite Grey

**\* \* \*** \* 7 \* 5,

\$**694**00

Ships to Ireland More Buying Choices \$635.64 (83 used & new offers)



Dell Inspiron 14 7000 AMD Ryzen 5 4500U 8GB 256GB SSD 14-inch Full HD Touch Screen 2-in-1 Laptop

★★★★☆ ~ 11 \$608<sup>00</sup> \$1,049.99 Ships to Ireland Only 6 left in stock - order soon. More Buying Choices \$585.00 (44 new offers)





#### Winning the Digital Shelf on Amazon

#### Brick and Mortar



#### Digital



#### Search $\rightarrow$ Consider/Discover



Winning the Digital Shelf on Amazon

# 4Ps of Marketing

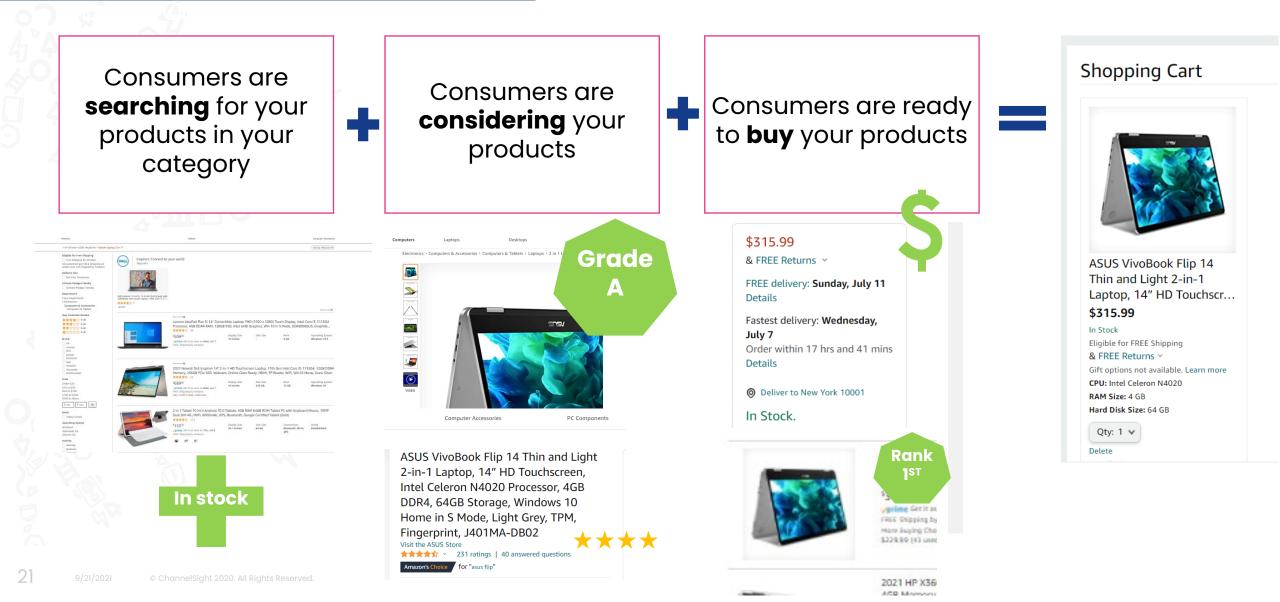
#### 4Ps of Marketing don't change -We need **Product, Place, Promotion, Price** online as well

Content Audit	Different components and grade	
Reviews	Number and quantity of reviews (1-5)	
Ratings	Quantity and quality of reviews	
Pricing	Pricing and MAP	
Availability	Number of "in-stock" and "out-of-stock" products	
Search placement	Share of search and product ranking	





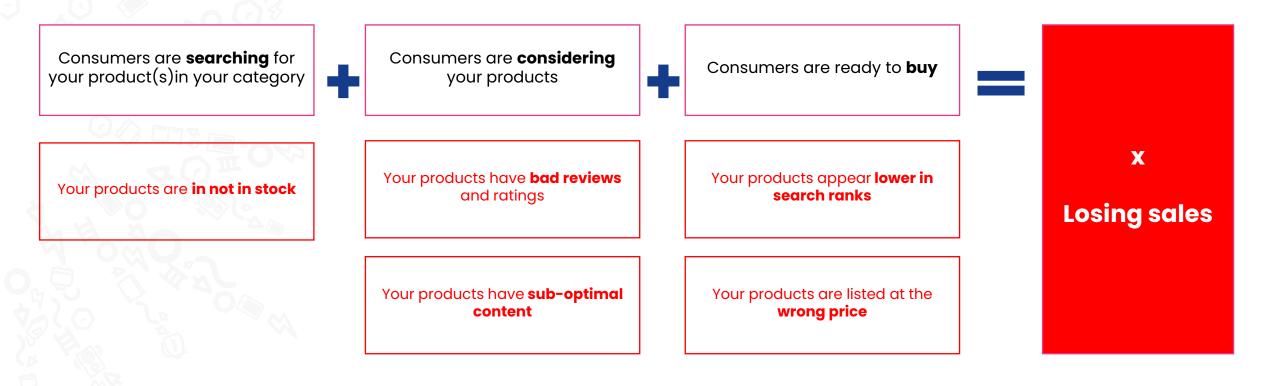
#### Winning the Funnel for Q4 2021





#### How to avoid losing digital shelf!

Without effective **competitor research**, your brand risks losing the digital shelf





### a+ content best practice



#### the amazon shopping experience that amplifies sales by 3-10%

A+ Content is an Amazon tool that gives registered brands the ability to showcase their products' key features and benefits.

It is an enhanced content option that upgrades a listing's basic product description into enticing content that, if done correctly, can bring product listings to life, tell your brand story and generates an uplift in sales.



adition since

Children's Surf

Safely kill germs on en

used by children, just n

0 0

> vethan Cornish 920s gin for the ed by

For Everyda These wipes are thick

for use on most hard, n urfaces, everyda

Eurniture and Eloors

Dettol Antibacterial Cleansing Surface

Wipes are safe to use on most finished

All Around the Home

Dettol Antibacterial Surface Wipes are

multi-purpose and perfect for sanitising

VEVETHA

For the true gin connoisseur, Trevethan Corni smooth and fragrant 1920s gin for the 21st made and bottled by hand using tradition Bold in flavour with subtle citrus and forward gin is created from a carefu

Flandcrafted TREVETHAN Bornish Gi

Smooth and fragram



Our recipe — the taste of Cornish heritage

The original Trevethan Gin recipe was the essence of the Cornish hedgerows, and this spirit thrives today. We carefully balance 10 of the finest-quality botanicals to deliver a sophisticated gin: juniper, coriander, angelica, cassia, orange, lemon, cardamom, vanilla and hand-picked Cornish elderflower and gorse

Our process Our gin is exper batches with a r art of distillation heritage. We use traditional copper complex flavours a delivers an unforge 21st century.

能

OIOIOI

EVETHAN

Infused with tradition since 1929

Handcrafted

TREVETHAN

Cornish Gin

REVETHAN

A SMOOTH AND FRAGRANT GIN MADE USING TRADITIONAL METHODS. EACH BATCH IS DISTILLED AND BOTTLED BY HAND WITH A TRUE APPRECIATION FOR THE ART OF DISTILLATION THAT HAS BEEN PART OF CORNISH HERITAGE FOR CENTURIES.

43% VOL70cle

BATCH Nº 010

DISTILLED BY

the 111





Unigloves Unicare Flex Single-Use Nitrile Gloves The Unigloves Unicare Flex range offers premium-quality ultralightweight disposable gloves for use across a variety of industries

Super-comfortable single-use gloves made with quality nitrile that conforms to the shape of your hands, offering a latex-free alternative for sensitive skin, with the same durability, protection and tear resistance.

The close-fitting beaded cuff prevents liquid from rolling down your sleeve, whilst a textured palm and fingertips gives you superior grip. Uniquese — providing specialist protective gloves with

exceptional comfort, durability and performance since 1989. Whatever industry you are in. Unioloyes is always on hand.

hy choose Unicare gloves?



Premium Nitrile Protection Keel Unicare fiek by Uniglows combine strong protection with supreme confort all dates free stratifyity. These powder-free ultra-lightweight singleue grows are designed for use across range of industries, from care home work to food processing. Touchscreen works to food processing. Touchscreen works to your contentinered when you need it most, whatever you care to prom



Keeping You Safe Always on Hand Every Unigloves product is designed to deliver on our brand promise: "KEEPING YOU SAFE". We're tough with ourselves, Unigloves provides protective single use gloves for use across a range of industries, made from scientifically ruthlessly discarding anything that advanced materials. From heavy-duty doesn't measure up. By understanding our customers' needs and anticipating chemical-resistant solutions for the automotive sector to delicate inner how they will evolve in the future, we coated gloves that rehydrate your skin can build on the Unioloves brand with moisturisers and vitamins. promise and develop a roadmap for personal safety both at home and in the Whatever industry you are in, Unigloves is always on hand



deliver the finest gloves to suit you

· Premium-quality soft,

Beaded cuff for extra

gloves with a pinhole AQL of 4.0

fingertips for excellent

Touchscreen compatible

Textured palm and

strength during

Ultra-lightweight

nitrile gloves

donning

grip

for ultimate

convenience

comfortable single-use





### what is a+ content?

#### why a+ content is a seller and vendor must-have

Designed to ease the buying process for consumers and enhance the shopping experience, Amazon A+ Content allows approved brand owners to enhance the product descriptions of branded ASINs.

Product listings come with plain-text product descriptions as standard — yet this isn't often enough for brands wanting their products to stand out on the digital shelf. The application of A+ allows product descriptions to be showcased in a more engaging way by including a unique brand story, and enhanced images and text placements.

#### a+ features that amplify your sales!

Amazon A+ Content boasts a variety of visually appealing display options for Amazon Sellers and Vendors to showcase their products' unique value proposition and amplify sales!

#### • enhanced images and text placements

- high-quality images
- full-width banners & logo upload

- comparison tables
- up to 5 content modules
- brand story functionality

a+ with compelling content results in a 5% CVR increase, according to Amazon





### standard vs premium

dure

DISCREET DELIVERY

#### standard a+

for all vendors & Sellers	eligibility	by invitation Vendor / Launch Pad
3% - 10%	increase in CVR (according to amazon)	up to 15%
5	module limit per page	7
12 basic a+ modules	modules types to choose from	16 premium modules & access to 12 basic a+ modules
970px	content width	1464px
no	high-resolution	yes
no	mobile content	yes
free	amazon fee	\$250-\$500k or via Launch Pad

premium a+

#### the premium shopping experience that boosts sales by up to 15%

Premium A+ Content is an exclusive Amazon tool that gives brands the ability to showcase their products' key features and benefits with superior content.

From full-width imagery and HD video to interactive modules that bring product listings to life, it's a Vendor paid-for marketing tool that's well-known for generating a heightened increase in sales.





### what is premium a+?

#### the power of premium a+ and why it can help

Amazon Premium A+, also known as A++, is much like basic Amazon A+ in that it's designed to ease the buying process for consumers. It's an upgrade, though, that provides a more immersive shopping experience thanks to more sophisticated content possibilities that rocket beyond that of the more inferior basic Amazon A+.

Big brands using Vendor should consider upgrading from A+ content to Premium A+ in order to propel their product listings and brand positioning to the next level. Our talented team of content specialists have executed Premium A+ for market-leading brands such as Durex, Scholl, Dettol and Lintbells.

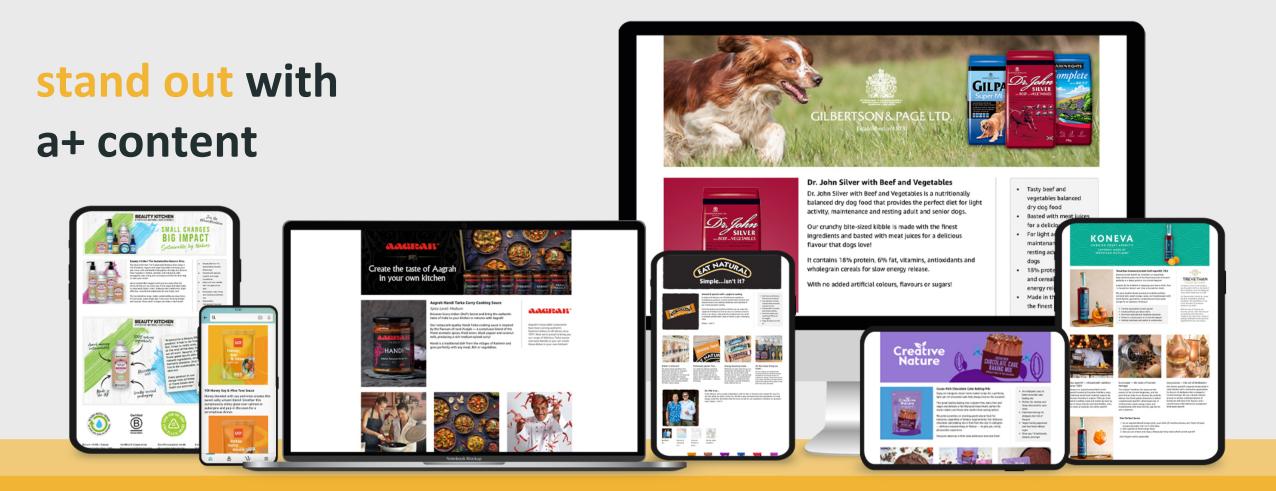
#### premium a+ features that stand you apart from the rest

First piloted in 2016, Amazon's Premium A+ Content boasts a visually appealing, powerful interactive display that provides exciting marketing options for Amazon Vendors to amplify their sales!

#### increased content width

- HD video content
- full-width imagery
- more modules, more space!
- clickable Q&A

- engaging feature hot spots
- Interactive comparison charts
- scrolling carousel modules
- bespoke mobile content
- showcase high-resolution images



### more sales, higher conversion rate

Improved content functionality allows for better storytelling to convert sales. A+ aids UX and satisfies a shopper's need for detail, whatever stage of the buying funnel they are

#### lowers ACoS for higher ROI

PPC campaigns benefit from A+ by giving shoppers quality content that inspires and closes the deal, reducing costs of advertising sales to increase overall ROI.

### increases traffic, boosts discovery

A+ Content boosts off-Amazon discoverability, improving the chance for your products to be found in search results and driving more traffic to your listings.

#### positive reviews & fewer returns

With consumers able to immerse themselves in detailed product information, they can make better buying decisions leading to less returns and better reviews.

#### Standard A+: **Gilbertson & Page**

Barrier: How much to feed my dog?

#### **Standard A+: Lindens Health**

#### **Barrier: Credentials and Benefits**

#### Standard A+: Yo!

recipes and taste









YO! Sticky

**BBO** Yakitori

YO! Teriyaki

YO! Sweet &





ingredients are of the highest quality

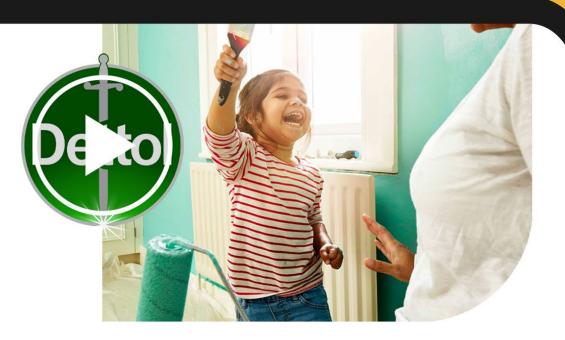
TO BE A UK MANUFACTURER

Suitable for vegetarians. We have a rigorous quality management system to ensure all our vegans and gluten and

V

allergen free!

### TOUGH ON BACTERIA, KINDER ON YOUR FAMILY.





### Kills 99.9% of bacteria for hygienically clean laundry, even at 20°C!

Disinfect your laundry in an eco-conscious, cost-effective way with Dettol Antibacterial Laundry Cleanser.

Bacteria can survive when washing with detergent alone and at a temperature below 60°C, but Dettol Laundry Cleanser kills it — even at 20°C — so you can be confident that your laundry's hygienically clean every time!

Suitable for all fabrics, our non-bio liquid eliminates odour-causing bacteria and leaves your laundry with 12 hours of freshness, even when left damp in the washing machine!

#### Premium A+: Dettol

Where can I use the product

Is it safe for my family?

Does it kill bacteria?

Will it make my colours run?

Dual Speed Foot File

Hard Skin Removal ) ( Dry Skin Removal

#### Premium A+: Scholl

How does it work?

Is it safe for my skin?

Where and how do I use it?

Can I use it in the shower?

### Dual Speed Foot File

Achieve fast and effortless results!

Leave your manual file in the drawer and experience faster and easier hard skin removal for efficient and professional results at home! With its 360° self-rotating head and two speed settings, the Velvet Smooth Electronic Foot File gives you total control so you can adapt its performance to your specific needs.







Notebook Mockup

# Taking advantage of shopping events on Amazon



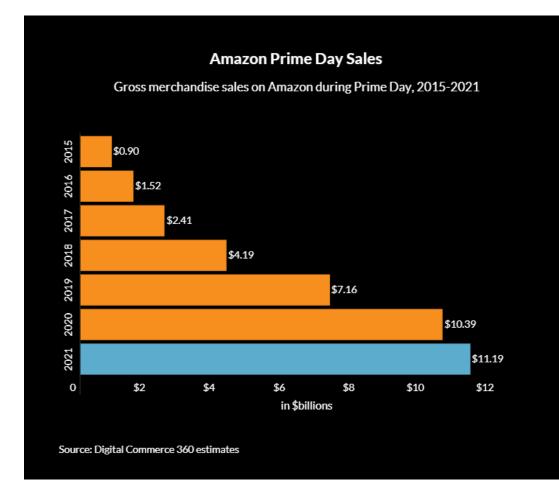
# **Gwen McShea, President**



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### **Prime Day Aftermath**

- Prime members in 20 countries purchased more than
   250 million items. (Source: Amazon)
- In the two-week lead-up to Prime Day, customers spent \$1.9 billion on products from third-party sellers. Prime Day 2021 was the biggest two-day period ever for small and medium-sized businesses. (Source: Amazon)
- Sales of marketplace products grew 12.0%, Amazon's own products grew 5.3%. (Source: Digital Commerce 360)
- Biggest gains we saw were sellers who offered aggressive discounts (coupons, Lightning Deals) and Sellers who were highlighted by Amazon (in Amazon Live stream or emails saw a month's worth of sales during this 2-day period).





### Fulfillment for Brands on Amazon

### • Fulfillment by Amazon (FBA)

- Subject to Restock Limits & IPI Scores
- Fulfilled by Merchant (FBM)
  - Self-Fulfilled
  - 3PL



eanedge

### Strategies for Black Friday / Christmas Success

### Increase Sales Rank in Lead-up to Holiday

- Lightning Deals
- Coupons
- Email Promotions (to own list)
- BOGO
- PR

#### • Prepare Listings for Holiday

- Health
- Images
- Keywords / Text

#### Prepare Advertising Strategy

- Budgets / Targets
- Day-parting
- Competitive Strategy



leanedge

#### Product information

Product Dimensions	14.8 x 4.8 x 11.6 inches
Item Weight	4.79 pounds
Manufacturer	Home Hero
ASIN	B075MD55N1
Country of Origin	China
Item model number	13pcs set
Customer Reviews	★★★★☆ ~ 28,996 ratings 4.7 out of 5 stars
Best Sellers Rank	#345 in Kitchen & Dining (See Top 100 in Kitchen & Dining) #1 in Kitchen Utility Knives
Is Discontinued By Manufacturer	No
Date First Available	September 14, 2017

### Traps to Avoid During Holiday Season

- Overstocking / Understocking
- Selling Through Inventory at Discount Price
- Having Listings Suppressed by Competitors / Amazon
- Sending Stock Too Late
- Being Too Aggressive and Wasting Advertising Spend
- Fulfilled by Merchant (FBM) not adjusting delivery timeframes to match capacity



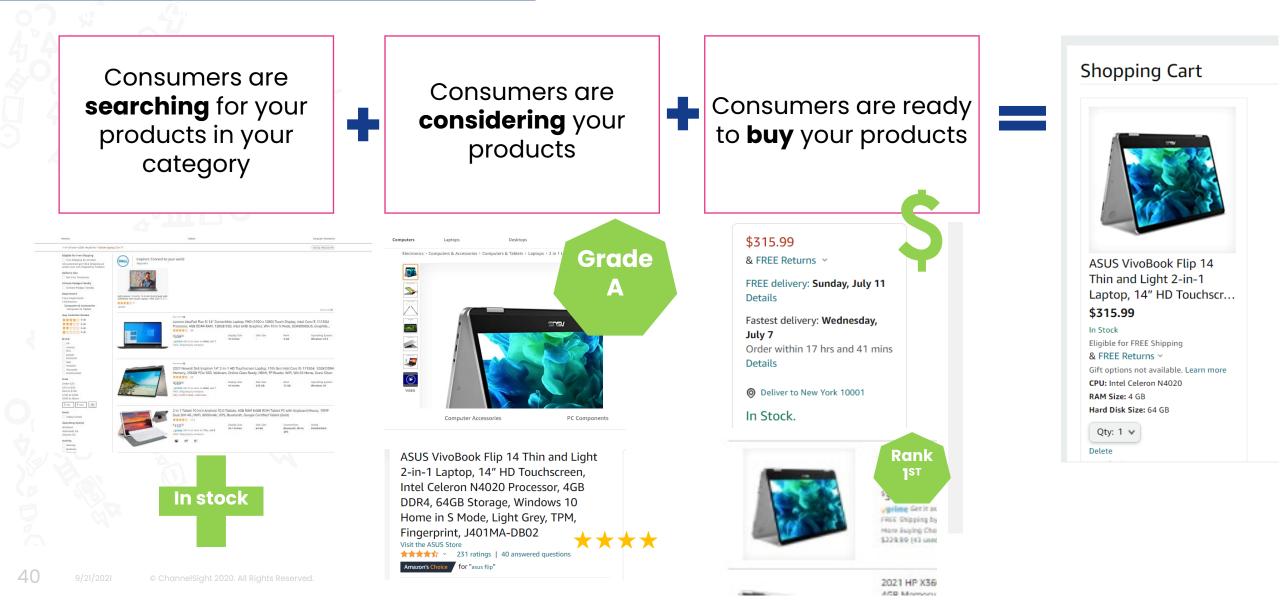
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# Conclusion Monday morning playbook





#### Winning the Funnel for Q4 2021



### How can ChannelSight help?

We enable you to curate the user experience of your brand online, allowing you to influence **critical points of the consumer journey** 



We help you understand **consumer behavior and provide a true view of the funnel through conversion data.** 



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